

Performance Measure Reporting in ABEST

Instructions for Institutions of Higher Education



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DOCUMENT CONVENTIONS

THIS DOCUMENT USES THE FOLLOWING SYMBOLIC CONVENTIONS:



Caution: This symbol warns you of the possible loss of data.



Important: This symbol indicates information you need to know.



Tip: This symbol indicates information that may be useful.

GETTING STARTED

Texas public institutions/agencies of higher education (IHEs) report on their performance using the Automated Budget and Evaluation System of Texas (ABEST). The Legislative Budget Board (LBB) uses ABEST to track IHEs requests for appropriations through the stages of the legislative appropriations process and IHEs performance through the biennial budget cycle.

The state of Texas has a performance-based budgeting system. In the biennial budget cycle, state agencies complete strategic plans in the spring/summer before the legislature meets to determine the state's budget for the following biennium.

As part of strategic plans, state agencies and IHEs complete budget structures that consist of goals, objectives, strategies, performance measures, and other items related to appropriations. Later, agencies/IHEs enter performance measure definitions based on this budget structure in ABEST.

After the legislature approves the General Appropriations Act (GAA), agencies/IHEs report on their performance in the new biennium using the approved performance measures.

REPORTING PERIODS

IHEs use ABEST to report on their performance in the fall (excludes health-related institutions) and spring (includes health-related institutions) for the state fiscal year, which begins September 1. Fall reporting includes both key and non-key output, efficiency, and explanatory measures. Annual (spring) reporting includes key and non-key outcomes, as well as any output, efficiency, and explanatory measures defined as annual or both (fall and annual).

Key measures are those referenced in the GAA. ABEST compares performance for key measures to targets established in the GAA. IHEs are required to enter explanations for variances of five percent or more from a performance target.

The reporting schedules for reporting performance are located on the LBB website. From the LBB website (www.lbb.state.tx.us), click AGENCIES PORTAL. Under REFERENCE DOCUMENTS, select ABEST, then click ABEST Reporting Schedules (as shown below).



See the following table for performance reporting details for fiscal years 2022 and 2023 for IHEs. Specific due dates for reporting are included in the reporting schedules located on the LBB website.

FISCAL YEAR 2022-23 PERFORMANCE REPORTING IN ABEST FOR INSTITUTIONS OF HIGHER EDUCATION							
FISCAL YEAR	ABEST SESSION	ABEST REPORTING PERIOD	DUE DATE	MEASURE TYPE			
2022	87	Fall – Period 1 (excludes Health-Related Institutions)	April 2022	Output, Efficiency, & Explanatory			
2022	87	Annual – Period 2	November 2022	All Measure Types			
2023	87	Fall – Period 1 (excludes Health-Related Institutions)	April 2023	Output, Efficiency, & Explanatory			
2023	87	Annual – Period 2	November 2023	All Measure Types			

RESOURCES

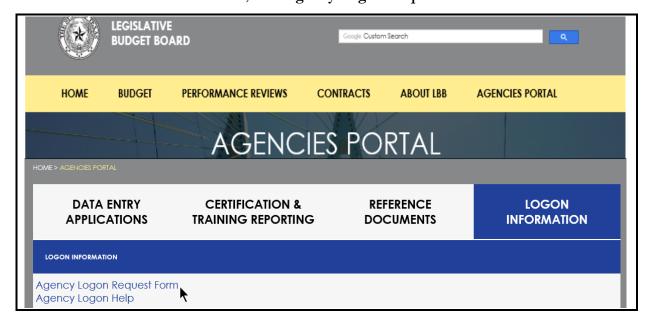
See the *Guide to Performance Measure Management, 2012 Edition* for more information regarding performance measures. The guide can be found on the LBB website (www.lbb.state.tx.us): click AGENCIES PORTAL, under DATA ENTRY APPLICATIONS, select INSTRUCTIONS, then click Performance Measures.

If you are reporting for an IHE, refer to these instructions titled *Performance Measure Reporting in ABEST* for *Institutions of Higher Education*. This instructions manual can be found under the INSTRUCTIONS section for performance measures, as mentioned above for the guide.

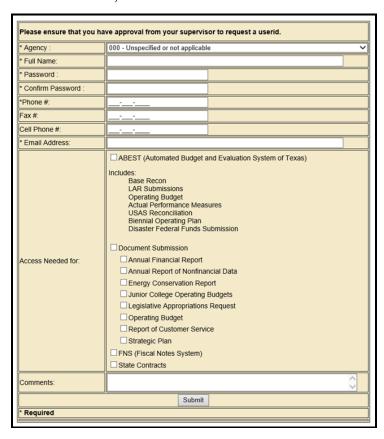
ACCESSING ABEST

Follow the steps below to request a user ID and password. If you have forgotten your user ID or password, see the important segment in the <u>Logging In</u> section of these instructions.

To request a user ID, click **AGENCIES PORTAL** from the LBB website (<u>www.lbb.state.tx.us</u>). Under **LOGON INFORMATION**, click **Agency Logon Request Form**.



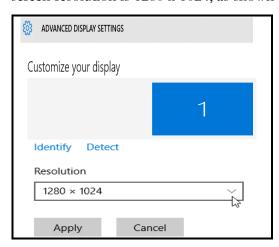
Fill out the form, as shown below.



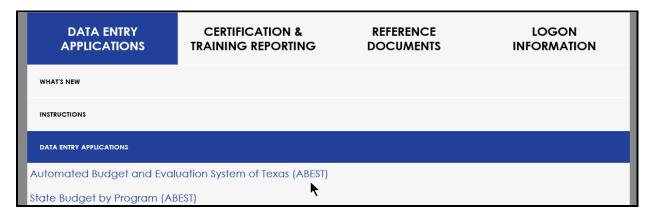
When complete, scroll down and click **Submit**. You should receive an email asking you to confirm the logon request. You must respond to this email; otherwise, your request will not be processed. If you do not receive a confirmation email, call the ABEST Help Desk at 512-463-3167. The LBB will email you a user ID and password for ABEST within one business day.

LOGGING IN

Google Chrome can be used for ABEST data entry. Other browsers (e.g., Firefox, Safari, Microsoft Edge, etc.) will not work consistently and can create problems in the application. The recommended screen resolution is 1280 x 1024, as shown below.



From the LBB website (<u>www.lbb.state.tx.us</u>), click **AGENCIES PORTAL**. Under **DATA ENTRY APPLICATIONS**, click **Automated Budget Evaluation System of Texas (ABEST)**, as shown below.



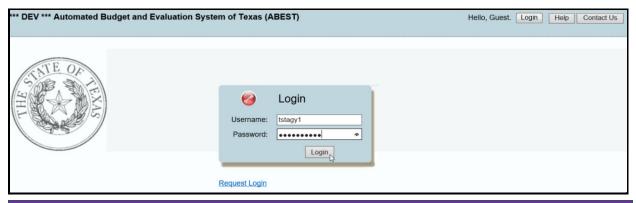
IMPORTANT



If you already have a user ID and have forgotten the user ID or password, or if your user ID or password does not work, do one of the following:

- Under Logon Information on the LBB's website (www.lbb.state.tx.us), click Agency Logon Help. Enter your user ID or email address and click Remember Me.
- Call the LBB Help Desk at 512-463-3167.

Enter your **Username** and **Password** and click **Login**.



TIP



You can access the Logon Request Form mentioned earlier by clicking the Request Login hyperlink shown above.

IMPORTANT



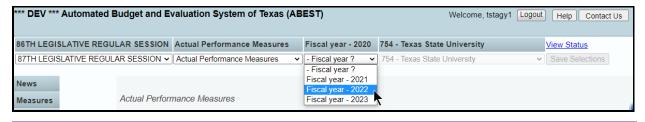
Many of the screenshot examples used throughout these *ABEST Instructions* include a notation (*****DEV*****) in the upper left corner of the graphic. This notation (*****DEV*****) will not appear on your ABEST screens because it only displays in the test version of ABEST which was used to create the screenshot examples.

PROFILE SELECTION AND CONFIRMATION

Upon successfully logging into ABEST, two rows of information with drop-down menu boxes will appear near the top of the screen. The first row is the "user profile confirmation bar" and the second

row is the "user profile selection bar." Options selected on the "user profile selection bar" determine the menu layout for a particular business process in ABEST (e.g., Operating Budget, Base Reconciliation, Strategic Plan/Measure Definitions, etc.). The user needs to set their profile by selecting the correct session, business process, stage and agency using the drop-down menu boxes and by saving these selections.

To set your user profile for the business process addressed in these ABEST instructions, complete the following steps. From the available drop-down menu boxes, select a session, the business process titled **Actual Performance Measures**, a fiscal year, and your agency code from the drop-down lists (example is shown below). Click **Save Selections**. The saved selections will appear in the "user profile confirmation bar."



IMPORTANT

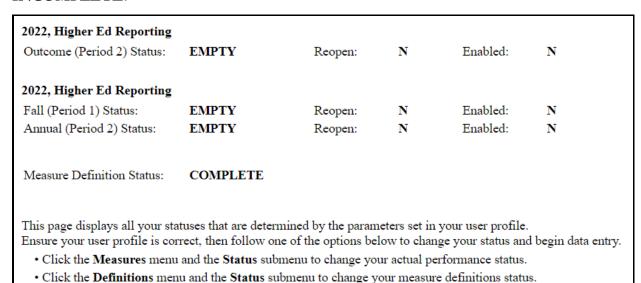


Other agencies/IHEs will appear in your agency drop-down list when their **Status** is set to **COMPLETE** in ABEST. If your "user profile confirmation bar" settings are not correct, click in the drop-down lists to select the appropriate settings and click **Save Selections**.

Click View Status (shown below) to view your IHE's Performance Status Information.



The **View Status** box will pop up (example shown below). Performance Status Information displays all the statuses for the fiscal year selected in your user profile. See the **AGENCY STATUS** section of these instructions for details on how to change your IHE's agency **Status** from **EMPTY** to **INCOMPLETE**.

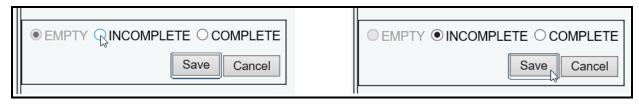


AGENCY STATUS

ABEST automatically sets your agency **Status** to **EMPTY** for upcoming reporting periods. You must change your **Status** to **INCOMPLETE** before you can begin data entry. Click the **Measures** menu and the **Status** submenu, as shown below.



Select the **INCOMPLETE** radio button for the reporting period, and click **Save** (as shown below).



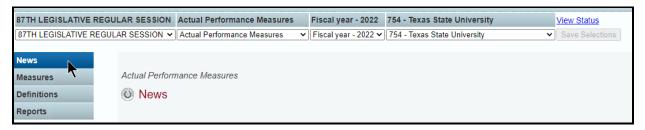
IMPORTANT



If you are still within the current reporting period and need to make modifications after you have set your IHE's agency **Status** to **COMPLETE**, call the help desk at 512-463-3167 to have your agency **Status** set back to **INCOMPLETE**. If you are past the reporting deadline, call your institution's assigned LBB analyst for approval to reopen.

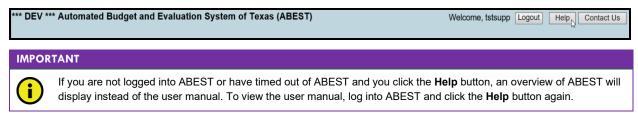
NEWS SCREEN

The ABEST **News** screen provides important information and often conveys details about upcoming deadlines. ABEST may direct you to this screen if this is your first time to log in or if the **News** screen has been updated.



HELP

You can view this user instructions manual online or get help based on your screen location. Click the **Help** button to view the entire user manual, as shown below.



Click the **Help** icon (shown below) to get detailed information about the screen you are using. The user manual opens and links to the information based on your screen location. The **Help** icon is available on every ABEST screen.



HELP DESK CONTACT INFORMATION

Contact the LBB Help Desk by clicking on **Contact Us**, as shown below.



After clicking on the **Contact Us** button, a window will display, as shown below. Enter your message and click **Send Email**.



The LBB Help Desk will respond to email inquiries as soon as possible; however, it can take as long as the end of the next business day in some cases. You can also contact the LBB by calling the Help Desk at 512-463-3167. Be prepared to leave a message when calling the Help Desk. Your call goes directly to voicemail at all times. A typical call back response from the Help Desk is within 30 minutes.

DATA ENTRY CONSIDERATIONS

Refer to the following reference table for information on various data entry considerations.

DATA ENTRY REFERENCE TEXT LIMITATIONS ENTERING DATA SAVING DATA You may copy text from a Click in the data cell and enter the data. Save data by word processing Press the Tab key to move across to the pressing Enter on application and paste it into next cell your keyboard or by ABEST, but you should At the end of a row, manually click the clicking Save on the review it and correct cursor in a cell on a new row to enter more screen. formatting problems if Use the gray section necessary. Bulleted lists You can expand some multi-line text fields to add new may not copy properly. by double clicking in the field. Use the information to a Avoid outline styles that Enter key to start a new line of text in a corresponding grid multi-line text field. Click the cursor outside combine numbers and and click Save bullets. the field or press the **Tab** key to move out Numeric fields allow 12 of the field. Save your work by clicking Save. Each expandable multi-line text field digits maximum. Enter only whole dollar amounts, not provides a character counter and identifies decimal places. You do not the character limit for that field. need to enter commas in In any active data entry cell for numbers, numeric fields. use the built-in calculator by double-clicking in it. After making a calculation and clicking the "=" button, click Send to Grid. The calculated number transfers to the cell. IF THE EXPLORER STATUS BAR **COLOR CONVENTIONS DOES NOT APPEAR NAVIGATION** Unsaved numbers appear Open the **Tools** menu in Internet Explorer To move to the top of a blue in color. Saved and choose Internet options. Click the long screen, click the numbers are black. Security tab and select Trusted Sites. Top hyperlink at the Grayed out data cells are Click the Sites button and enter: bottom of the screen. "read only" and cannot be *.lbb.state.tx.us. To move to the bottom changed on the grid you of a long screen, click are working on. Those cells the **Bottom** hyperlink. were entered previously by your agency on a different grid or by LBB/ABEST.

DATA ENTRY CAUTIONS AND IMPORTANT INFORMATION

CAUTION



You will lose data if ABEST is inactive for 30 minutes or more. Always click "Save" if you leave your computer for more than a few minutes. If ABEST becomes inactive, you must close and reopen your internet browser and log back in. Any unsaved data must be re-entered.

CAUTION



If an ABEST screen has multiple grids for data entry and each individual grid has its own respective "Save" button, you will lose data if you move to another grid without saving first. Save your work frequently by clicking "Save". Any unsaved data must be re-entered.

CAUTION



If an ABEST screen has multiple grids for data entry and the screen only has one "Save" button for that screen, ABEST allows you to click "Save" one time on that screen with multiple grids. You can click "Save" after entering data for each grid on the screen or you can enter data for all the grids and click "Save" one time. Use the method that works best for you to ensure that your data is saved before moving on to another menu or screen.

IMPORTANT



Read the **News** screen when ABEST directs you to it. It often conveys important information regarding changes and upcoming deadlines.

PERFORMANCE MEASURES

- IHEs are required to report on all key and non-key performance measures. ABEST compares actual performance data entered to targets set by the Legislature for key measures (key measures are referenced in the General Appropriations Act). IHEs are required to enter explanations for variances of five percent or more from the key performance measure target.
- In March/April, IHEs enter fall (Period 1) performance data for output, efficiency, and explanatory key and non-key measures.
- In October/November, IHEs enter annual (Period 2) performance data for key and non-key outcomes, as well as any output, efficiency, and explanatory measures defined as annual or both (fall and annual).
- For each period, resolve closing edits and change agency **Status** to **COMPLETE**.

IMPORTANT



Non-key measures are performance measures <u>not</u> referenced in the General Appropriations Act, but are measures designated for performance reporting by the LBB.

CUMULATIVE MEASURES

Cumulative measures are counts, such as number of people or number of services. For cumulative measures, you will enter the amount for the selected period. ABEST will automatically add the amount to the **Year to Date** field. If you enter an amount for a key cumulative measure that falls outside the **Target Range**, you must enter a variance explanation. See the <u>Variance Explanation</u> section of these instructions. Output and efficiency measures may be either cumulative or noncumulative. Output measures usually measure number of people or number of services and are typically but not always cumulative. Efficiency measures generally measure unit costs, units of time, or other ratios and are typically but not always noncumulative.

NONCUMULATIVE MEASURES

Noncumulative measures can be percentages, ratios, averages, unit costs, units of time, and so forth. In the first period for a noncumulative measure, you enter the amount and ABEST will automatically fill in the **Year to Date** field. For the second period, you will enter the **Amount** and **Year to Date** fields. Annual measures are noncumulative; therefore, you only enter data in the **Amount** field. If you enter an amount for a key noncumulative measure that falls outside the **Target Range**, you must enter a variance explanation. See the <u>Variance Explanation</u> section of these instructions.

VARIANCE EXPLANATION

For key measures, ABEST calculates the percentage of target based on the actual performance entered. ABEST also provides a target range, which is within five percent of the target. If you enter an amount that is outside the target range, you must enter a variance explanation. The explanation should describe the factors that caused the variation from the target range and the methods by which your agency plans to deal with circumstances resulting from the variation.

The table below shows examples of allowable variances from a performance target.

Target (Percentage)	Allowable Variance (Percentage)
25	Between 20 and 30
50	Between 45 and 55
75	Between 70 and 80
100	Between 95 and 105

OUTPUT, EFFICIENCY, AND EXPLANATORY MEASURES

You will enter output, efficiency, and explanatory measures on separate submenus. To avoid repetition of these instructions, links will refer you to the initial procedures under Output Measures. You must use the relevant submenu for efficiency and explanatory measures, but the basic steps are the same. Outcomes are entered during the second reporting period (see the **Outcome Measures** section of these instructions for data entry details).

IMPORTANT



You will enter fall measures in Period 1. For Period 2, ABEST enables only measures designated as being annual or both (fall and annual). Fall only measures will appear in Period 2, but they are disabled and cannot be updated.

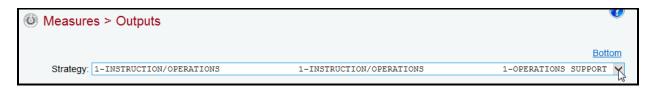
OUTPUT MEASURES

Ensure you are in the right session, business process, and fiscal year (refer to the <u>Performance Reporting</u> table on page 2 of these instructions) and that your IHE's agency **Status** for the reporting period is **INCOMPLETE** (see the *AGENCY STATUS* section of these instructions).

Click the **Measures** menu and the **Outputs** submenu (shown below).



Select a goal, objective, and strategy from the **Strategy** drop-down menu list, as shown in the following example.



ABEST lists the output measures associated with the strategy in order by reporting period and measure number. The **Period** displays at the top of each grid along with the agency **Status** and the measure number displays in the leftmost position of the **Measure Item** field.



Notice that only the **Amount** field is enabled for data entry in the below example. ABEST calculates the **Year to Date** field, which is the same as the **Amount** field. **Target** amounts only display for key measures. A **Target** amount does not display in the below example because the measure is not a key measure. Enter your **Amount** and click **Save**.



TIP



The **Amount** and **Year to Date** fields default to dashes prior to data entry. Ensure that your data is entered correctly. You can easily replace dashes by using one of the following options:

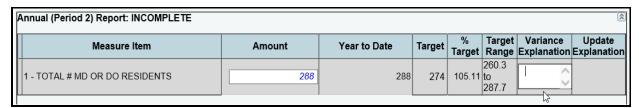
- Click in the **Amount** field and click the 'X' to remove all dashes.
- Click on the Measure Item and tab to the Amount field.

IMPORTANT

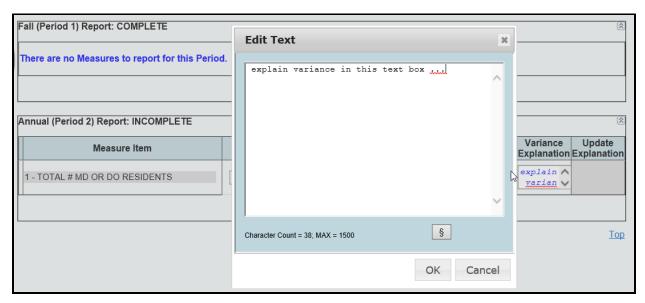


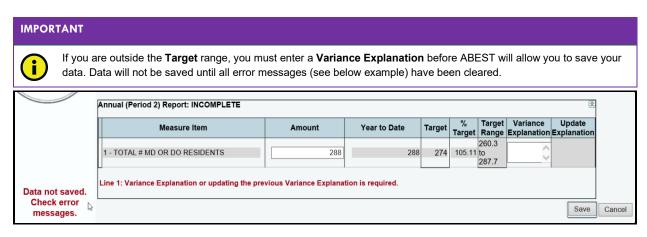
ABEST only compares actual performance data to targets for key measures.

If you enter an amount for a key measure that is outside the **Target Range**, you must enter a **Variance Explanation**. The **Variance Explanation** field is enabled for data entry once you enter an amount outside the **Target Range** and press the Tab key (example shown below). For key measures, ABEST calculates the **% Target** field based on the data entered in the **Amount** field.



Enter the **Variance Explanation** if necessary and click **Save**. You can expand some multi-line text fields by double clicking in the field, as shown below. Use your keyboard's **Enter** key to start a new line of text in a multi-line text field. Within a multi-line field, click **OK** or **Cancel** to move out of the field. Save your work by clicking **Save**. Each expandable multi-line text field provides a character counter and identifies the character limit for that field.







Repeat the previous steps for each performance measure listed. Select the next goal, objective, and strategy from the **Strategy** drop-down menu list. Repeat the previous steps as needed.

EFFICIENCY AND EXPLANATORY MEASURES

Click the **Measure**s menu and the **Efficiency** or the **Explanatory** submenu, as shown in the following example.



The data entry screen allows you to enter efficiency or explanatory measures just as you did for output measures. See the <u>Output Measures</u> section of these instructions for data entry details.

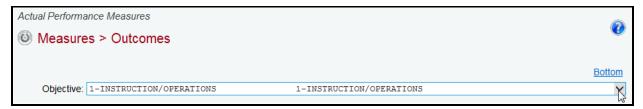
OUTCOME MEASURES

Ensure you are in the right session, business process, and fiscal year (refer to the <u>Performance Reporting</u> table on page 2 of these instructions) and that your IHE's agency **Status** for the reporting period is set to **INCOMPLETE**.

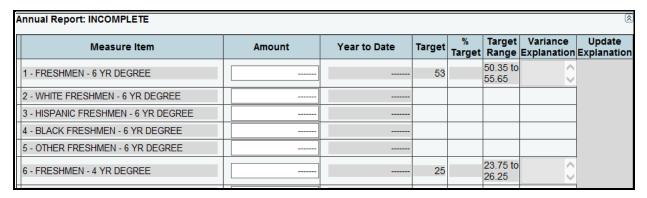
Click the Measures menu and the Outcomes submenu.



Select a goal and objective from the **Objective** drop-down menu list, as shown below.

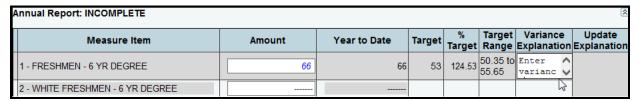


ABEST lists outcome measures associated with the objective in order by measure number. The IHE's agency **Status** displays at the top of the grid and the measure number displays in the leftmost position of the **Measure Item** field.



Notice that only the **Amount** field is enabled for data entry in the example above. The **Target** and **Target Range** (within five percent of the **Target**) display for key measures only. For key measures, ABEST calculates the **% Target** field based on the value you enter in the **Amount** field. If you enter

an amount that is outside the **Target Range**, you must enter a **Variance Explanation**. The **Variance Explanation** field is enabled for data entry once you enter an amount outside the **Target Range** and press the Tab key (example shown below).



Enter a value in the **Amount** field and press the Tab key.





The **Amount** and **Year to Date** fields default to dashes prior to data entry. Ensure that your data is entered correctly. You can easily replace dashes by using one of the options below.

- Click in the **Amount** field and click the 'X' to remove all dashes.
- Click on the Measure Item and tab to the Amount.

Enter the **Variance Explanation** if necessary and click **Save**. If you are outside the **Target Range**, you must enter a **Variance Explanation** before ABEST will allow you to save your data. Data will not be saved until all error messages have been cleared.

Repeat the previous steps for each outcome measure listed. Select the next goal and objective from the **Objective** drop-down menu list. Repeat the previous steps as needed.

RESOLVING CLOSING EDITS

To review your closing edits, click the **Measure** menu and the **Status** submenu. If you have closing edits, they will display on the **Status** screen, as shown below.

Amount or YTD are missing for the following GOS .					
Measure Type	Goal	Objective	Strategy	Measure Item	
Efficiency	1 - OPERATE LOTTERY	1 - PRODUCE REVENUE	3 - MARKETING AND PROMOTION	1 - AVERAGE COST/SURVEY	
Efficiency	1 - OPERATE LOTTERY	I1 - PRODUCE REVENUE	8 - MASS MEDIA ADVERTISING CONTRACT(S)	1 - % AWARE OF LOTTERY ADVERTISING	
Output 🖟	2 - ENFORCE BINGO LAWS	1 - CURTAIL VIOLATIONS OF BINGO LAWS	1 - BINGO LICENSING	1 - # OF LICENSES ISSUED TO INDIV/ORG	
Output	2 - ENFORCE BINGO LAWS		3 - BINGO LAW COMPLIANCE FIELD OPER	3 - # BINGO COMPLAINTS COMPLETED	
Output	2 - ENFORCE BINGO LAWS		4 - BINGO PRIZE FEE COLLECTION & ACCT	1 - NUMBER OF DAYS TO ALLOCATE	

To print the **Status** screen, right-click your mouse and select **Print**.

Review the errors notated in red at the top of the grid.

Click the appropriate submenu, based on the **Measure Type** listed.

Select the Goal, Objective, and Strategy (if necessary) and enter the missing data.

Click the **Measure** menu and the **Status** submenu to verify that all your closing edits have cleared. Select the **COMPLETE** radio button and click **Save**, as shown below.



UPDATE EXPLANATIONS

Your IHE's agency **Status** must be set back to **INCOMPLETE** by the LBB before you can edit previously entered performance measures data.

If you are still within the reporting period, call the help desk at 512-463-3167 to have your IHE's agency **Status** set back to **INCOMPLETE**. If you are past the reporting deadline, call your LBB analyst for approval to reopen.

You must enter an explanation for each change you make if ABEST is reopened. The **Update Explanation** field is enabled once you edit measure data and tab out of the **Amount** or **Year to Date** field, as shown in the following example.

Measure Item	Amount	Year to Date	Target	% Target	Target Range	Variance Explanation	Update Explanation
1 - # BUSINESSES LICENSED	\$17,151	\$17151	\$17,100	100.3	\$16245.0000 to	0	C C
					\$17955.0000	·	<u> </u>

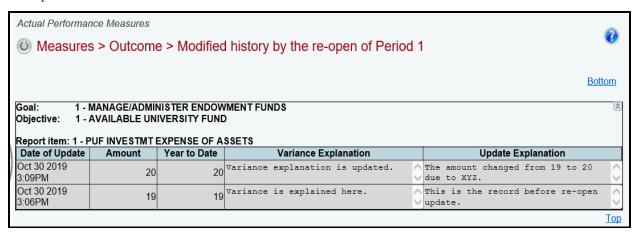
Update your performance data as needed and press the Tab key. Enter an **Update Explanation** and include a **Variance Explanation** if needed. Click **Save**. You will not be able to update and exit the screen until you enter an **Update Explanation**, as shown below. For cumulative measures, updating Period 1 may affect Period 2 (i.e.; **Variance Explanation**). Review the error messages in red and make the appropriate entries. ABEST will not save data until all error messages are cleared.

Measure Item	Amount	Year to Date	Target	% Target	Target Range	Variance Explanation	Update Explanation
1 - # BUSINESSES LICENSED	17500	\$17151	\$17,100	100.3	\$16245.0000 to \$17955.0000		< >
Line 1: 'Update Explanation' or updating the existing 'Update Explanation' is required.							

There is no limit on the number of times you can update a measure's performance data or **Variance Explanation**. You must justify each change by entering an explanation in the **Update Explanation** field. Click the **magnifying glass** to the left of the **Measure Item** (as shown below) to review all updates to a measure.

	Measure Item	Amount	Year to Date	Target	% Target	Target Range	Variance Explanation	Update Explanati	
Æ	1 - # BUSINESSES LICENSED	17,505	17,112.66	17,100	100.08	16245.0000 to 17955.0000		The actual	>

Upon clicking the **magnifying glass** , the goal, objective, and strategy (if applicable) display at the top of the grid. Details regarding the update(s) are listed by **Date of Update**, as shown in the following example.



Click the **Return** button at the bottom of the screen to go back to the previous screen. You can also run actual performance reports that include update explanations. To run reports, see the next section of these instructions titled **GENERATING REPORTS**.

GENERATING REPORTS

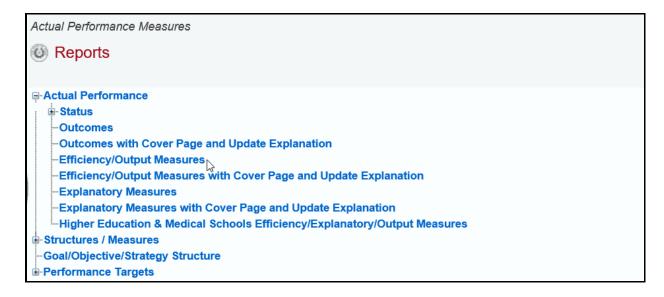
To generate reports, click the **Reports** menu, as shown below.



Click the **plus sign** (+) next to **Actual Performance**, as shown below.



Click a **report name** to generate the report, as shown in the following example.



A preview of the report appears in the ABEST window. Use the **arrow keys** at the top to navigate through multi-page reports, as shown below.



To use the search feature, enter search text and click on the **binoculars icon** at the top of the screen, as shown below.



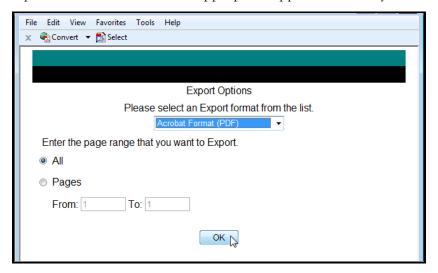
To print, click the **printer icon** below the **Return** button, as shown below.



To export, click the **first icon** in the upper left corner of the ABEST screen, as shown below.



Select the appropriate export format from the drop-down menu list and click **OK** (shown below). The report will download into the appropriate application. Save your file.



Click **Return** (shown below) to go back to the **Reports** menu screen.



TROUBLESHOOTING

Review the following table regarding calls previously made to the LBB Help Desk. If you are having a problem, look here to find answers first. If your problem does not appear below, contact the LBB (see the *Help Desk Contact Information* section of these instructions).

TROUBLESHOOTING ISSUES AND TIPS						
PROBLEM	RESOLUTION					
Where do I go to change my IHE's agency status?	Click the Measures menu and the Status submenu to change your IHE's actual performance status. Click the Definitions menu and the Status submenu to change your IHE's measure definitions status.					
When will ABEST be ready for data entry?	The reporting schedules for ABEST Performance Measure Reporting are located on the LBB website. From the LBB website, click Agencies Portal . Under Reference Documents/ABEST, click ABEST Reporting Schedules .					
How can I get into ABEST to report performance?	Ensure you are in the correct session, business process, year, and quarter. See the <i>Profile Selection and Confirmation</i> section of these instructions. Make sure your performance status for the reporting period is set to Incomplete. See the <i>Agency Status</i> section of these instructions.					

TROUBLESHOOTING ISSUES AND TIPS					
PROBLEM	RESOLUTION				
What do I do if a target and/or variance explanation field does not appear for a key measure?	Run the measure definitions report to ensure the measure is key. If the measure is not set as a key measure, contact your LBB analyst. If the measure is marked as a key measure, enter an amount for the measure and press the Tab key to move to another field. If the measure is out of variance, the variance explanation field should enable on the screen.				